

## GENERAL SAFETY RULES

**Wait at the designated area.** You can only board buses and trains at designated MDOT MTA stops or stations.

**Walk. Do not run for the bus or train.** Allow enough time to get to the appropriate stop or train station before the scheduled arrival time. Once the bus or train has pulled away, MDOT MTA operators are not allowed to stop for passengers. If you miss the bus or train, wait for the next one.

**Once on board, move to the center and take a seat where possible.** Remember, allow people to get off before you board.

**Watch your step getting on or off the bus or train.** Place your feet solidly on each step.

**Do not play on the bus or train.** Disorderly conduct can lead to injuries or you being asked to leave the bus.

**Please do not smoke, eat or drink while traveling on MDOT MTA CityLink, LocalLink, Express BusLink, Light RailLink or Metro SubwayLink.** It is prohibited.

**Keep cell phones and electronic devices secure.**

**Stay alert. Be aware of your surroundings and the people around you.** In an emergency, remain calm and follow the instructions from the operator/conductor or MDOT MTA Police. Listen to announcements and know locations of the emergency releases and exits.

### "If You See Something, Say Something"

Report any suspicious behavior, unsafe conditions or unattended packages to the operator or MDOT MTA Police or Transit personnel.

**REMEMBER: SAFETY FIRST!**

## CONTACT INFORMATION

**mta.maryland.gov** (MDOT MTA's most complete, up-to-date source of information)

MDOT MTA Transit Information ..... 410-539-5000  
Toll-free ..... 866-RIDE-MTA (743-3682)

MARC Train Information ..... 800-325-RAIL (7245)

MDOT MTA Police (24/7) ..... 410-454-7720

Email ..... [mtainfo@mta.maryland.gov](mailto:mtainfo@mta.maryland.gov)

For more information, or to request this information in an alternate format or translated into another language, please contact the department listed below.

Para mayor información, o para solicitar esta información en un formato alternativo o traducido a otro idioma, por favor contacte el departamento enlistado abajo.

欲了解更多信息或欲索取另一种格式或译成其它语言的本文档，请联系下列部门。

Pour plus d'informations, ou pour obtenir ce information sous un format différent ou traduit dans une autre langue, veuillez contacter le département indiqué ci-dessous.

더 자세한 정보가 필요하시거나, 이 문서에 대한 다른 형식의 복사본 또는 다른 언어로 번역된 복사본이 필요하시면 아래 기재된 부서로 문의하시기 바랍니다.

Para sa higit na impormasyon, o para hilingin ang impormasyong ito na nasa panghaling format o isinalin sa ibang wika, mangyaring kontakin ang departamento nakalista sa ibaba.

Для получения дополнительной информации или запросить эту информацию в альтернативном формате либо в переводе на другой язык, просьба связаться с указанным отделом.

MDOT MTA Transit Information Contact Center  
410-539-5000 • 866-743-3682 • TTY 410-539-3497 • Maryland Relay Users Dial 7-1-1



# SAFETY TIPS FOR RIDING MDOT MTA

CityLink  
LocalLink  
Express BusLink



Light RailLink

Metro  
SubwayLink



MARC Train



## SAFETY RULES – BUS

**Stand at a safe distance back from the curb.** If the bus approaching is the one you want, you can let the operator know by waving your hand. Be sure to stay clear of the bus until it has stopped completely.

**Hold on when standing.** Use the handrails and bars to steady yourself while standing or walking on a moving bus. NEVER stand or sit in any of the bus stairwells or lean against the doors.

**Do not stand in front of the yellow line.** The areas between the driver and the front door must always be kept clear. Keep inside the bus. Extending any part of your body (head, hands or arms) out bus windows is very dangerous.

**Keep aisles clear.** Most MDOT MTA buses have a small amount of space beneath each seat to store bookbags and other small articles. If you cannot place it under the seat, hold it. NEVER put your legs in the aisle. The aisle must be kept clear for others to walk.

**Alert the operator that you are retrieving your bike.** Never walk in front of the bus to retrieve your bike from the bike rack without first telling the operator. This is very important to remember.



## SAFETY RULES – RAIL (Light RailLink/Metro SubwayLink/MARC Train)

**DO NOT TRESPASS on Light RailLink, Metro SubwayLink or MARC Train tracks.** Cross only at designated crossings. Look both ways for oncoming trains before walking. Never walk or drive across the tracks when you see a moving train.

**Always stand behind the yellow safety strip while waiting for the train.** Allow train to come to a complete stop and let doors open before boarding.

**When standing, always hold onto the railing while train is operating.** Do not lean on train doors. Do not leave personal belongings in the aisles or seats.

**Do not climb, sit, stand, walk or ride between rail or train cars.**

**When riding station elevators, watch clothing, bags and personal items since they can get caught in closing doors.** Never use strollers to prevent doors from closing.

**Escalator steps are always moving. Keep clothing and shoes away from the sides. Make sure laces on footwear are tied and not loose.** Please do not use strollers or wheelchairs on escalators. This is dangerous and could cause injury. Use “Stop” and “Go” buttons in case of emergency.

**“Train time is anytime.” If you drop an item in the track way, do not attempt to retrieve it.** Immediately notify the operator, customer service, transit personnel or MDOT MTA police.

